

# IMPORTANT NOTICE



## Water Meter Installation Coming to Northern Area D

Over the next 24 months, water meters will be installed in most homes within the Northern Area D water service. To help protect our community water supply, meters will include backflow preventers to ensure clean and safe water for everyone.

### Is Your Plumbing Ready?

With this system upgrade, older homes may need to update their plumbing to avoid any issues. Residents are recommended to check if their home requires the installation of:

- An expansion tank on the hot water heater
- A pressure-reducing valve

It is each homeowner's responsibility to assess your plumbing and take the necessary steps to prepare for the water meter installation. Consulting a licensed plumber is the best way to determine if your home is up to current standards.

### Why Is This Important?

The Regional District will not be responsible for any plumbing issues within your private property boundary. Ensuring your plumbing is ready for the upgrade now can help homeowners avoid potential complications later.

### Installation Timeline

Water meter installations are planned to start early 2025 in order to give the community ample time to prepare. Further project updates will be provided as they become available.

### Water Meters: A Great Step Forward

Water meters are a positive addition to our community, helping us better manage water resources and protect our environment. We're excited about this upgrade, and we want everyone to be fully prepared for this important project.

Thank you for taking the time to check your plumbing and help make this transition smooth for everyone.

### Invoice Payment Methods

#### On-line or telephone banking

Available using your financial institution's bill payment service. Search for Strathcona as a vendor, choose Strathcona Regional District (utilities), your account # is at the top left of your invoice.

#### Mailed cheque

Strathcona Regional District - 990 Cedar St. Campbell River, BC V9W 7Z8

#### In person payment

Visit the SRD Customer Service Centre - 990 Cedar St. Campbell River, BC and pay by debit card, Visa, Mastercard, cheque or cash.

#### Credit Card by phone (Visa/Mastercard)

Please leave a message at 1-877-830-2990 with your name, phone number and SRD utility account # (top left of invoice).

Please do not leave credit card info on message. Your call will be returned within 2 business days.